Biotage[®] Extrahera[™] Software (SW) Release 2.0.0

Here at Biotage, we want to keep your Extrahera updated with the most efficient, user-friendly and easy to program software. So, every now and then, we issue software updates to stamp out any pesky software bugs or we introduce minor cosmetic changes.

This time we're introducing features based on your feedback and it's at no cost to you. No matter your current SW version, we can help you upgrade to 2.0.0.

What's in the 2.0.0 SW release?

You'll get all the features shown on the right, plus some minor system improvements. If you're interested in learning more about these features, you can find details in our release notes (P/N 414368-H) or in our Extrahera user's manual (P/N 414158-L). Both can be download from our website (www.biotage.com).

How do I know what SW version I have?

With your Extrahera powered up, select "About" on the splash screen. Note the "Application SW version" and, for good measure, write down the serial number (just in case you need it).

How do I upgrade to 2.0.0?

Once you've determined your SW version, simply contact your local Biotage account manager or sales representative and request SW 2.0.0. If your Extrahera SW predates version 1.4.0, you will require our dual flow upgrade (P/N: 415039) before you can upgrade to the 2.0.0.

I have questions?

If you don't find the information you are looking for, or have additional questions, please contact your Biotage account manager or sales representative.

We're here to support you.

Biotage





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